

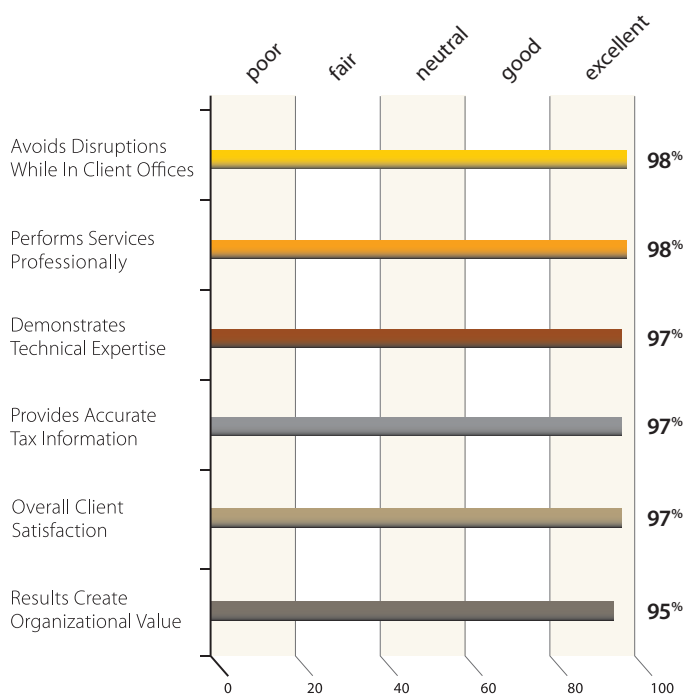


Commitment to Client Service

Our commitment to client service means that our clients' priorities are our priorities. And our clients appreciate the difference our approach provides. In a recent independent client survey, our clients ranked us substantially above the competition. This independent study was based on 1,055 survey responses from Chief Financial Officers, Vice Presidents of Tax and Finance, Senior Tax Managers, and others from Ryan's premier client portfolio of Global 5000 companies.

We were rated 97% in client satisfaction, accuracy, and technical competence, with a score of 98% in professionalism and avoiding disruptions while in client offices.

Client Satisfaction Ratings



Source: Cvent Inc., January 2012

Dedicated Quality Assurance

No other firm in the industry maintains a fully dedicated Quality Assurance Team focusing exclusively on the high-quality delivery of tax consulting services. Our unique and innovative Quality Assurance Program ensures that our services are consistently performed at the highest level possible, engagement to engagement, and client to client.



"Ryan professionals demonstrate an extremely high level of integrity, quality, and commitment to client service."

Donna Lee Walker,
Vice President, Tax Administration



"Ryan consultants consistently demonstrate the highest level of professionalism and sophisticated knowledge."

Paul Lima,
Director, Internal Audit and Taxation



For additional information, please call **800.545.1856** or visit us at **www.ryan.com**.